

Achieving successful cooperation between different health care providers



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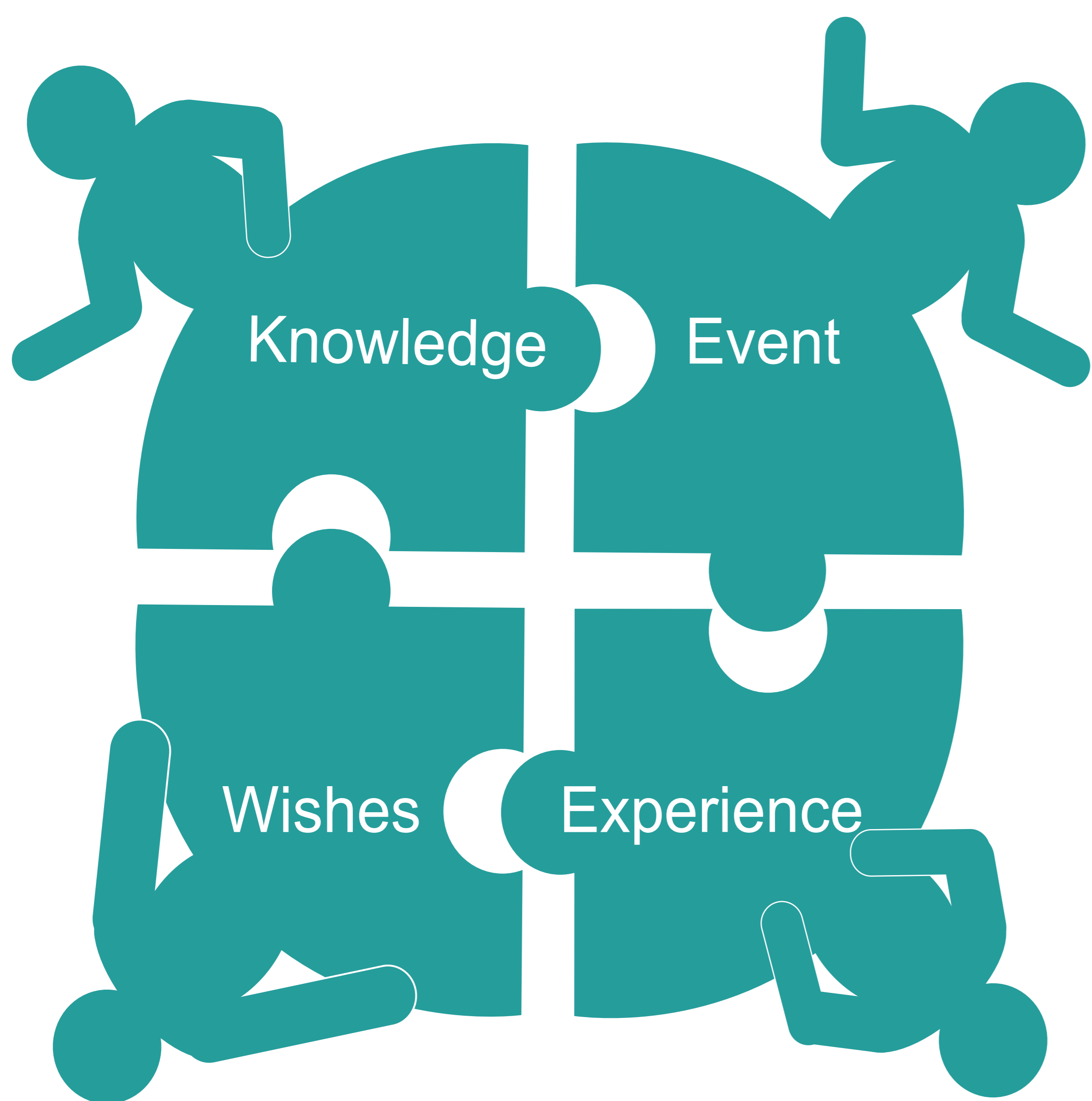
Background information

As the health care system develops, a successful cooperation between community pharmacies and other providers, e.g., nursing homes and general practitioners, is considered crucial.



Purpose

With this project, I investigated what kind of activities can promote successful cooperation, using the case of Faroese community pharmacies and nursing homes.



Method

Two Faroese pharmacies and two nursing homes participated during the summer 2018 using interviews and questionnaires. Data was collected on what shared activities (e.g., workshops, lectures, or social events) had been carried out (within 12 months) and what events were planned for the coming 12 months.

Results

In total, 9 questionnaires were filled out by community pharmacies' staff and nursing homes' staff. Further, interviews were taken with the head of a pharmacy and a nursing home employee. Two social events, a workshop, and a lecture had been held in the past 12 months. The social events were found to bring the staff from different places of work closer together, while the workshop and the lecture helped them develop their professional skills and made them more enthusiastic about their job. Four events were planned for the coming 12 months, while another two were being discussed by the heads of the pharmacies and the nursing homes.



Conclusion

The staff at both community pharmacies and nursing homes finds the existing cooperation well-functioning. The success criteria named by both sides are the informal personal contact, being curious about the other parts' wishes and needs when arranging professional events, and the will to take the initiative. Both social events and workshops were highly appreciated.

Topic area

New roles, opportunities and responsibilities

The project has been carried out with help and support from

